

— GUARDIAN — HOME SECURITY HOW-TO



CHANGING A PANEL BATTERY

Qolsys IQ Generation 1

STEP
1

PLACE YOUR SYSTEM ON TEST

Go to Guardian's Customer Care Website to place your system on **Test Mode**. For log-in instructions to the Customer Care Website, please visit the following link:

customercare.guardianprotection.com/

Or you may contact our Customer Service Department at 1-888-895-4805 to have your system placed on test. *This ensures Guardian doesn't accidentally notify the authorities.*

STEP
2

LOCATE YOUR PANEL BOX

Locate your all-in-one control panel and properly shut the panel down: Shut Down your panel by Selecting Settings > Enter User Code > Select Power Down > Instructions are listed on the next screen. Proper shut down procedure is to wait for the led buttons to completely shut off. Unplug the panel from the A/C power source.

Use a Phillips head screwdriver to remove the locking screw at the top of the panel.

ACCESS YOUR BATTERY

Pull the back plate from the panel, (will snap off easily). Once the panel is released from the mounting plate, use the "third hand" strap (white plastic "v" shaped strap) to hang the panel from the plastic knob in the middle of the mounting plate.

EXAMINE THE BATTERY


Examine the battery for any abnormalities (i.e. the battery has a swollen or split case; there is liquid leaking from the case; the terminals are corroded or the battery is hot.) If there are any abnormalities to the battery, please close the panel box and contact a Guardian representative to schedule a service call.

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STEP
3

DISCONNECT THE BATTERY

****NOTE:** Your security system may sound or the keypad may beep as an indication that the battery has been removed from the system. You may press the  button to temporarily stop the noise while you change the battery.

REMOVE THE BATTERY

Follow the wires from the battery pack to the white plug, disconnect it from the panel ~~and remove the battery pack from the panel.~~



TIP: You may need to use a pair of pliers with electrically insulated handles. You may need to wiggle the connector slightly for it to come loose.

Remove the old battery from the control panel by locating the bracket holding the battery in place, use a Phillips head screwdriver to remove the bracket.



Warning: Do not touch any metal objects to the terminals on the battery or to the open-end of the black and red wire connectors.

STEP
4

REMOVE PLASTIC PROTECTOR

If the replacement battery has plastic terminal protectors, remove them before connecting the wires to the new battery.

CONNECT NEW BATTERY

Insert the new battery with the barcode facing up, and the connecting wires on the bottom right. Replace the bracket and the screw. Reconnect the plug into the panel.



TIP: If the replacement battery does not have a red or black terminal, look at the top of the battery for a terminal next to a (+) positive or (-) Negative sign, respectively.

CLOSE THE PANEL

Remove the “third hand” strap (white plastic “v” shaped strap) from the middle of the mounting plate. Place the panel back onto the mounting panel and reinsert the locking screw at the top of the panel.

POWER UP THE PANEL

Plug the system back into the power outlet, the system will automatically boot up once plugged in. “Low Battery” status indicator should clear from the screen automatically once the battery has been replaced.

STEP
5

TEST YOUR SYSTEM

Be sure to test your system before having it removed from Test Mode. For assistance, please call Guardian's Customer Service Department at 1-888-895-4805 or go to customercare.guardianprotection.com

Visit customercare.guardianprotection.com/ or you may contact our Customer Service Department at 1-888-895-4805 to have your system removed from Test Mode.

NOTE

DISPOSE OLD BATTERY

Dispose of the old battery properly.

To find a recycling center near you visit www.call2recycle.org/locator

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