

# — GUARDIAN — HOME SECURITY HOW-TO



## CHANGING A PANEL BATTERY

2GIG Go Control 3

STEP  
1

### PLACE YOUR SYSTEM ON TEST

Go to Guardian's Customer Care Website to place your system on **Test Mode**. For log-in instructions to the Customer Care Website, please visit the following link:

[customercare.guardianprotection.com/](http://customercare.guardianprotection.com/)

Or you may contact our Customer Service Department at 1-888-895-4805 to have your system placed on test.

*This ensures Guardian doesn't accidentally notify the authorities.*

STEP  
2

### LOCATE YOUR PANEL BOX

Locate your all-in-one control panel and use a Phillips head screwdriver to remove the locking screw at the top of the panel.

### ACCESS YOUR BATTERY

Place your thumbs underneath the bottom of the screen, and the rest of your fingers on the top. Using your thumbs, pull the bottom of the screen forward, the panel will swing open, allowing you to remove it from the wall. Once the panel is released from the mounting plate, use the "third hand" strap (white plastic "v" shaped strap) to hang the panel from the plastic knob in the middle of the mounting plate.

### EXAMINE THE BATTERY

Examine the battery for any abnormalities (i.e. the battery has a swollen or split case; there is liquid leaking from the case; the terminals are corroded or the battery is hot.) If there are any abnormalities to the battery, please close the panel box and contact a Guardian representative to schedule a service call.

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STEP  
3

## REMOVE THE BATTERY

**\*\*NOTE:** Your security system may sound or the keypad may beep as an indication that the battery has been removed from the system. You may press the ★ button to temporarily stop the noise while you change the battery.

There is a lip holding the battery in place, slide the battery to the left to remove the battery pack from the panel.



**TIP:** You may need to use a pair of pliers with electrically insulated handles. You may need to wiggle the connector slightly for it to come loose.

## DISCONNECT THE BATTERY

Follow the wires from the battery pack to the white plug, disconnect it from the panel.



**Warning:** Do not touch any metal objects to the terminals on the battery or to the open-end of the black and red wire connectors.

STEP  
4

## REMOVE PLASTIC PROTECTOR

If the replacement battery has plastic terminal protectors, remove them before connecting the wires to the new battery.

## CONNECT NEW BATTERY

Insert the new battery by placing the left-side of the battery in the dock first and pressing the battery down to secure it underneath the lip. Reconnect the plug into the panel.



**TIP:** If the replacement battery does not have a red or black terminal, look at the top of the battery for a terminal next to a (+) positive or (-) Negative sign, respectively.

## CLOSE THE PANEL

Remove the back plate from the “third-hand” strap and swing the face plate back into place. Snap the top of the panel in, then press the bottom of the panel. You will hear a snap(s), this is an indication that the panel is secure. Replace the locking screw.

STEP  
5

## TEST YOUR SYSTEM

Be sure to test your system before having it removed from **Test Mode**. For assistance, please call Guardian's Customer Service Department at 1-888-895-4805 or go to [customer care.guardianprotection.com](http://customer care.guardianprotection.com)

Visit [customer care.guardianprotection.com/](http://customer care.guardianprotection.com/) or you may contact our Customer Service Department at 1-888-895-4805 to have your system removed from Test Mode.

NOTE

## DISPOSE OLD BATTERY

Dispose of the old battery properly.

To find a recycling center near you visit [www.call2recycle.org/locator](http://www.call2recycle.org/locator)

## ONLINE VIDEO INSTRUCTIONS

To view an instructional video on how to change the panel battery, visit: [www.GuardianProtection.com/HowTo](http://www.GuardianProtection.com/HowTo)

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