Before changing the battery, ensure the system is disarmed and go to Guardian’s Customer Care Website:

customercare.guardianprotection.com

Or you may contact our Customer Service Department at 1-888-895-4805 to have your system placed on test.

This ensures Guardian doesn’t accidentally dispatch the authorities to your home.

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STEP 1

PLACE YOUR SYSTEM ON TEST

Before changing the battery, ensure the system is disarmed and go to Guardian’s Customer Care Website:

customercare.guardianprotection.com

Or you may contact our Customer Service Department at 1-888-895-4805 to have your system placed on test.

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STEP 2

LOCATE YOUR PANEL BOX

Locate your all-in-one control panel and disconnect the AC adapter using a regular or Phillips head screwdriver to unscrew it from the outlet. To open the Simon XT, first remove the small screw at the top (if applicable).

ACCESS YOUR BATTERY

Press the two top tabs and gently pull the panel away from the mounting plate. Allow the Simon XT to hinge downward onto its mounting bracket.

EXAMINE THE BATTERY

Examine the battery for any abnormalities (i.e. the battery has a swollen or split case, there is liquid leaking from the case, the terminals are corroded or the battery is hot.) If there are any abnormalities to the battery, please close the panel box and contact a Guardian representative to schedule a service call.
CHANGING A PANEL BATTERY
Simon XT

**NOTE:** Your security system may sound or the keypad may beep as an indication that the battery has been removed from the system. You may press the Disarm button to temporarily stop the noise while you change the battery.

**STEP 3**
**DISCONNECT THE BATTERY**

Separate the battery retainers and remove the battery. Use caution when removing the battery. Using force can damage the mounting bracket. Disconnect the lead wires from the battery.

TIP: You may need to use a pair of pliers with electrically insulated handles. You may need to wiggle the connector slightly for it to come loose.

Remove the old battery from the control panel box.

Warning: Do not touch any metal objects to the terminals on the battery or to the open-end of the black and red wire connectors.

**STEP 4**
**REMOVE PLASTIC PROTECTOR**

If the replacement battery has plastic terminal protectors, remove them before connecting the wires to the new battery.

To install the new battery repeat the steps in reverse order. Connect the black wire first and red last.

**TIP:** If the replacement battery does not have a red or black terminal, look at the top of the battery for a terminal next to a (+) positive or (-) negative sign, respectively.

**STEP 5**
**CONNECT NEW BATTERY**

After closing the unit, replace the screw at the top of the panel (if applicable) and clear the alarm system low battery trouble by disarming the system.

**TIP:** You may need to use a pair of pliers with electrically insulated handles. You may need to wiggle the connector slightly for it to come loose.

**NOTE:** To install the new battery repeat the steps in reverse order. Connect the black wire first and red last.

**DATE & TIME RESET**

MyGuardianHome Customers - The date and time will reappear within one (1) hour and the weather will reappear within 24 hours. If the items do not reappear on your keypad after 24 hours, please contact our Customer Service Department using the number listed below.

If you do not have MyGuardianHome, a manual reset of the date and time is required.

**ONLINE VIDEO**

To view an instructional video on how to change the panel battery, visit: www.GuardianProtection.com/HowTo

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**DISPOSE OLD BATTERY**

Dispose of the old battery properly. Some areas may offer a battery recycling center.

To find a recycling center near you visit www.call2recycle.org/locator

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**FOR ASSISTANCE CALL 1-888-895-4805**
or visit customercare.guardianprotection.com/